

Prewikka - Bug #122

prewikka internal error (connection error)

01/06/2006 11:15 AM -

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:	Yoann VANDOORSELAERE	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:	0.9.3		
Resolution:	invalid		

Description

Hi there,

I am using prewikka 0.9.2 with Cheetah-2.0b1, prelude-manager-0.9.1, libpreludedb-0.9.2, libprelude-0.9.1 and mysql 5.0.17 under [[SuSE]] Linux 10.

I got the following error message this morning when I tried to login to prewikka. Also, the failed query `_login=<user>&_password=<mypassword>` showed up in plaintext (!?!).

Browser-Refresh of the login window did'nt solve the problem.

After clicking "Retry"-button, login was executed and the management overview appeared.

I got this strange behaviour twice now.

Any ideas?

Thanks for helping!

Traceback (most recent call last):

```
File "/usr/lib/python2.4/site-packages/prewikka/Core.py", line 268, in process
```

```
user = self.checkAuth(request)
```

```
File "/usr/lib/python2.4/site-packages/prewikka/Core.py", line 255, in checkAuth
```

```
return self._env.auth.getUser(request)
```

```
File "/usr/lib/python2.4/site-packages/prewikka/Auth.py", line 139, in getUser
```

```
self.checkPassword(login, password)
```

```
File "/usr/lib/python2.4/site-packages/prewikka/modules/auth/loginpassword/loginpassword.py", line 39, in checkPassword
```

```
real_password = self.db.getPassword(login)
```

```
File "/usr/lib/python2.4/site-packages/prewikka/Database.py", line 191, in getPassword
```

```
rows = self.query("SELECT login, password FROM Prewikka_User WHERE login = %s" % (self.escape(login)))
```

```
File "/usr/lib/python2.4/site-packages/prewikka/Database.py", line 122, in query
```

```
raise [[PreludeDBError]](e.errno, preludedb_sql_get_plugin_error(self._sql))
```

```
[[PreludeDBError]]: Connection error
```

History

#1 - 01/06/2006 12:30 PM - Yoann VANDOORSELAERE

The error seem to indicate that your [[MySQL]] server has gone away.

You could also see the `_login` and `_password` variable in the exception since it happened on login.

#2 - 01/06/2006 01:32 PM -

I checked the [[MySQL]] process as well as login to [[MySQL]] via `mysql-u <user> -p` right after the error occured. Everything was fine, [[MySQL]] is up and running.

After clicking on "Retry", then logging out and logging in again, everything seems normal.

I had the error after a "session expired" message (I left the management window in browser open overnight).

Is there a separate logfile of prewikka/ libpreludedb that may have logged these events so that I can post it here?

Thanks and Regards.

#3 - 01/06/2006 01:42 PM - Yoann VANDOORSELAERE

The connection might have been broken for any reason, including network or local problem. Or you might have hit an instance of the following [[MySQL]] bug:

<http://bugs.mysql.com/bug.php?id=14747>

When clicking "Retry" after getting the Connection error problem, Prewikka attempted to reconnect the [[MySQL]] server and sorted out the issue since the reconnection was successful.

If you got the "log" configuration option in your configuration file, then the query might be found in this place. But I doubt it will permit to learn anything about this specific issue.

#4 - 01/06/2006 01:55 PM -

Ok, although the patch to fix that bug should have been applied to the version I am currently using (5.0.17), there's a new one available for download. I'll check this out. If the problem occurs again, I'll post it on this thread.

Thanks and regards.

#5 - 01/06/2006 02:04 PM - Yoann VANDOORSELAERE

- Status changed from New to Closed

- Resolution set to invalid

Marking as invalid. Connection Error problem are out of the scope of Prewikka. Please re-open if needed.

#6 - 01/09/2006 10:57 AM -

- Status changed from Closed to Feedback

- Resolution deleted (invalid)

Hi there,

same problem with [[MySQL]]-5.0.18. [[MySQL]] is up and running.

There's a new error message (because the first "Retry"-Action failed).

```
_login=<user>&_password=<password>&_error_back=%7B%27analyzerid
%27%3A+%5B%272462743973851376%27%5D%2C+%27view%27%3A+%5B%27
heartbeat_analyze%27%5D%7D
```

Traceback (most recent call last):

File "/usr/lib/python2.4/site-packages/prewikka/Core.py", line 277, in process

getattr(view[[object]] view["handler"])(

File "/usr/lib/python2.4/site-packages/prewikka/views/messagelisting.py", line 1125, in render

total = self._setMessages(criteria)

File "/usr/lib/python2.4/site-packages/prewikka/views/messagelisting.py", line 1072, in _setMessages

return self._setAggregatedMessagesNoValues(criteria, aggregated_on)

File "/usr/lib/python2.4/site-packages/prewikka/views/messagelisting.py", line 864, in _setAggregatedMessagesNoValues

for values in results[self.parameters[[offset]]selfparameters["offset"]+selfparameters["limit"]]:

[[PreludeDBError]]: Connection error

#7 - 01/09/2006 12:10 PM - Yoann VANDOORSELAERE

- *Status changed from Feedback to Closed*
- *Resolution set to invalid*

As stated previously, I don't think this is a Prelude issue. The connection might have been broken for any reason, including network problem, or a [[MySQL]] crash/restart. I'd suggest running [[MySQL]] under GDB to see if there is any problem with it.

#8 - 04/29/2009 12:24 PM - Yoann VANDOORSELAERE

- *Project changed from PRELUDE SIEM to Prewikka*
- *Category deleted (5)*
- *Target version deleted (0.9.3)*