

## PRELUDE SIEM - Bug #717

### OSError on Prewikka statistics

02/26/2016 08:31 AM - oran geade

<b>Status:</b>	Resolved	<b>Start date:</b>	02/26/2016
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Antoine LUONG	<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>			
<b>Resolution:</b>			
<b>Description</b>			
Hello,			
When I try to go on Prewikka 1.2.5 statistics, I've got this error :			
Traceback (most recent call last):			
File "/usr/local/lib/python2.7/dist-packages/prewikka/Core.py", line 358, in process			
getattr(view_object, view["handler"])()			
File "/usr/local/lib/python2.7/dist-packages/prewikka/views/stats.py", line 504, in render			
self._renderClassificationsTrend(criteria)			
File "/usr/local/lib/python2.7/dist-packages/prewikka/views/stats.py", line 493, in <i>renderClassificationsTrend</i>			
<i>"alert.classification.text", criteria, limit = 10, zoom_type="classifications_trend"</i> )			
File "/usr/local/lib/python2.7/dist-packages/prewikka/views/stats.py", line 448, in <i>_addTimelineChart</i>			
<i>timeline.render(title)</i>			
File "/usr/local/lib/python2.7/dist-packages/prewikka/Chart.py", line 292, in <i>render</i>			
<i>fname = self._getFilename(name, expire, uid, gid);</i>			
File "/usr/local/lib/python2.7/dist-packages/prewikka/Chart.py", line 161, in <i>_getFilename</i>			
<i>fd, self._filename = tempfile.mkstemp(prefix = basename + "", suffix = suffix, dir = pathname)</i>			
File "/usr/lib/python2.7/tempfile.py", line 308, in <i>mkstemp</i>			
return <i>_mkstemp_inner</i> (dir, prefix, suffix, flags)			
File "/usr/lib/python2.7/tempfile.py", line 239, in <i>_mkstemp_inner</i>			
fd = <i>_os.open</i> (file, flags, 0600)			
<b>OSError: [Errno 2] Aucun fichier ou dossier de ce type:</b>			
<b>'/usr/local/share/prewikka/htdocs/generated_images/Z3ZhZG1pbg==/VG9wIDwIwGRlcyBjbGFzc2lmaWNhdGlvbnMgKHRIbmRhbmNlKQ==_OTlu0o.png'</b>			
This is my htdocs directory.			
"generated_images" directory is empty.			
[root] >> ls -l /usr/local/share/prewikka/htdocs			
total 16			
drwxr-xr-x 2 root staff 4096 févr. 19 11:04 css			
drwxr-sr-x 2 root staff 4096 févr. 19 11:04 generated_images			
drwxr-xr-x 2 root staff 4096 févr. 19 11:04 images			
drwxr-xr-x 2 root staff 4096 févr. 19 11:04 js			
Best regards,			

### History

#### #1 - 02/29/2016 05:04 PM - Antoine LUONG

- Status changed from New to Assigned

- Assignee set to Antoine LUONG

Hello,

Can you tell us which web server you are currently using?

Does the same problem occur with prewikka-httpd?

Regards

**#2 - 03/01/2016 09:06 AM - oran geade**

Hello,

I'm using apache2 (2.4.10).

Not the same problem, it works with prewikka-httpd.

**#3 - 03/01/2016 10:00 AM - oran geade**

My apache configuration :

```
Setenv PREWIKKA_CONFIG "/usr/local/etc/prewikka/prewikka.conf"
Alias /prewikka/ /usr/local/share/prewikka/htdocs/
ScriptAlias /prelude /usr/local/share/prewikka/cgi-bin/prewikka.cgi
<Directory /usr/local/share/prewikka/htdocs/>
    Options None
    AllowOverride None
    Require all granted
</Directory>
<Directory /usr/local/share/prewikka/cgi-bin/>
    AllowOverride None
    Options ExecCGI
    <IfModule mod_mime.c>
        AddHandler cgi-script .cgi
    </IfModule>
    Require all granted
</Directory>
```

**#4 - 03/01/2016 07:03 PM - Antoine LUONG**

Hello,

To make this work the Apache user should have the write permission in the generated\_images directory.

**#5 - 03/02/2016 08:27 AM - oran geade**

Ok thanks, it works.

**#6 - 03/02/2016 10:07 AM - Antoine LUONG**

- Status changed from Assigned to Resolved